



Privacy Policy

HN Tech Solutions, Inc. Last updated: September 2025

1. Introduction

HN Tech Solutions, Inc. ("HN Tech Solutions," "we," "us," or "our") respects your privacy. This Privacy Policy explains how we collect, use, and protect your information, including in connection with text messaging (SMS) communications.

2. Information We Collect

We may collect the following information when you engage our services or opt in to receive text messages:

- Name
- Phone number
- Email address
- Business or organization name
- Service and support request details

3. How We Use Your Information

We use your information to:

- Provide and manage IT support and related services
- Send appointment confirmations, service updates, and support-related text messages
- Respond to inquiries and provide customer support
- Maintain accurate business records

4. SMS Consent and Data

No mobile information will be shared with third parties or affiliates for marketing or promotional purposes. All other categories of information exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties, for any purpose. Information you provide to opt in for text messaging, including your phone number, is used solely to send you the categories of messages

described in our Terms of Service (appointment reminders, service updates, and account-related communication).

You may opt out of text messages at any time by replying **STOP**. You may request help by replying **HELP** or contacting us directly.

5. Information Sharing

We do not sell your personal information. We may share information with:

- Service providers who help us operate our business (e.g., our phone and messaging carrier, IT tools we use internally)
- As required by law or to protect our legal rights

6. Data Security

We take reasonable measures to protect your information from unauthorized access, disclosure, or misuse.

7. Data Retention

We retain your information for as long as necessary to provide services to you and as required for legitimate business or legal purposes.

8. Your Rights

You may request to review, update, or delete the personal information we hold about you by contacting us at info@hntechsolutions.com.

9. Changes to This Policy

We may update this Privacy Policy from time to time. Changes will be posted on this page with an updated effective date.

10. Contact Us

HN Tech Solutions, Inc.

Chicago, IL

Email: info@hntechsolutions.com